

 **Recruitment – Retention - Personal Development - Employability**

**Day 1: 10th January 2012**

11.00 Welcome, Introduction & Objectives Meriel Box, NWHESDG Co-ordinator

11.10 Students at the Heart Of Our and Their System (SaHOOTS) Paul Dixon, Chair SDF

 - Project update

11.20 What does the student experience mean to OD/L&D/SD? Sally Wilson, Facilitator

 - small group work using a Ketso-type approach

12.15 Going for Gold? How About Platinum! Tracy Ellis, Bolton University

 - creative partnership in supporting academics Stephen Powell, Reader

 - tools for engagement Institute of Cybernetics, Bolton

 1.15 Lunch in Restaurant

2.00 Engaging OD Thinking Paul Dixon, Manchester University

 - perspectives and challenges

2.45 Model for Academic Engagement Jason Boulter, LJMU

 - cross team working to enhance the student learning experience

3.30 Refreshments

4.00 Showcase Session (baby steps/shared insights/preconceptions, etc)

 - Julie Mulliner, University of Chester

 - Tracy Ellis, Jo Edwards, Stephen Powell, Bolton University

4.30 Strategy and the Student Experience Sarah Broxton, Huddersfield University

 - an overview of recent research into the Student Experience

5.30 Space for Questions, Informal Discussion, Networking

6.00 Close of Day 1

7.30 Dinner in Restaurant

**Day 2: 11th January 2012**

9.00 Drama-based staff training for volunteer student advisors Jean Bennett, Joe Thornberry,

 - learning by questioning Lancaster University

 Open invitations and broad agendas

 - using an ‘Open Space’ type approach

10.00 Who you gonna call? Will Reid, LJMU

- Delivering an excellent service

10.30 Refreshments

10.50 Tools for Engagement Sally Wilson, Facilitator

 - small group ‘show/tell/capture’ session

11.20 Batting for Action Planning

11.35 SDF Snippets Paul Dixon, SDF Chair

 LF Snippets Stuart Hunt, LF Representative

 Set Regional Meetings 2013 Meriel Box, NWHESDG Co-ordinator

12.00 Close